Strategic Messaging

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Putting Rural America Back on the Map Making Food Production More Palatable



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Why networks matter

| Instead of this | Try this |
|------------------------|------------------------------------------------------------------------------------------------------------------------|
| The unemployed | People who've lost their jobs |
| Entitlement programs | Insurance we pay for through our taxes |
| My 10-point plan | Three principles |
| 47.3 million Americans | Nearly 50 million Americans |
| Genetically engineered | FDA approved Scientifically approved Scientifically and naturally raised Grown by nature, enriched by science |



Three principles of effective messaging

- Know what networks you're activing
- If you don't feel it, don't use it
 - Make people see, smell, or taste it
 - The goal is not to "dumb it down"
 - It's to increase their emotional intelligence
 - Don't try to talk people out of feelings
 - Positive and negative are not just opposites
- Tell a story (rather than showing off your fact collection)
 - The structure of an effective message:
 - Shared values/aspirations
 - Anxiety, anger, or reassurance make is visual and visceral
 - Return to values, aspirations, and hope



Example: Labeling for "GMOs" or "GE" products

- An ounce of acronyms is worth a pound of manure
- Different analogies, different networks, emotions, and stories
 - Dominant networks now: artificial/unnatural, cloning, unknown dangers
 - An alternative analogy: medications
 - Should we stick with herbal remedies, or develop medications?
 - Early-onset breast cancer: What if we can turn off the gene?
 - Designer drugs: reducing your risk for heart disease or diabetes
 - Another alternative analogy: making a fire
 - We could continue to rub sticks together
 - Matches, gas stoves
 - Risks and benefits of each
 - Yet another analogy: traveling between two cities
 - Walking vs. driving: advantages and disadvantages

Strategies for turning down the heat on attacks

Focus on shared values

- National security: WWII: what if we couldn't have grown our food? Do we want to depend on other countries for our food like we depend for our oil?
- Choice: PPOs vs. HMOs; buying fruits at one store but dry goods at a cheaper one; choosing organic if you can and want to spend the money
- Tradeoffs: If letting chickens run free means one out of five for the coyote, that's 20% fewer chickens (and not too humane to the 1 in 5)

Depoliticize

- You can't ask the public to accept science on one issue but not another
 - Roughly 90 percent of scientists (e.g., WHO, AAAS) believe genetically altered foods are safe
 - Surprise your audience: if you quote science on your issue, acknowledge science they would not expect from you (e.g., climate change; vaccines)
- Personalize: I wouldn't sell to another parent anything I wouldn't feed my own kids; children don't come in red and blue



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